



Family Futures
Resource Network



Family Futures

Annual Report 2019

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Our Vision:

Stronger families for a better future.

Our Mission:

Family Futures Resource Network builds on the strengths of individuals and families through connection, support and education to create a better future.

Letter from Leadership

Once again, I get to rave about how proud I am to be the chair of such an amazing organization. Our leadership and staff are amazing and the foundation of everything Family Futures stands for and represents.

2019 was a year of growth and the beginning of great changes to come for 2020. This fall the board met for our strategic planning retreat. Not only is the board retreat a great excuse to get to know our fellow board members better, but it is a good opportunity to remember what it was that attracted us to join the board of FFRN in the first place. We were able to reaffirm our direction and core values: Relationships, Commitment, Integrity and Accountability.

Very soon after returning from our retreat we were approached by the Government of Alberta to submit an Expression of Interest. Although it was a huge undertaking for our Executive Director and her team, we were successfully selected to not only continue to provide services, but to expand. Just as a few years ago, we expanded to south-west Edmonton, now we are partnered to provide service in west Edmonton as well. This is a very exciting opportunity of growth for Family Futures Resource Network. We are connecting with new agencies and branching out in broader directions to provide additional services to more Edmontonian's. 2020 is going to be the year of huge expansion for us and I look forward to seeing great things happen for even more families!



Chairperson
Sue Hopgood

Vice Chairperson
Nnamelugo Okoye

Secretary
Charla Freeman

Treasurer
Paul Pankiewicz

Members at Large

Andrea Fong
Leanne Johnson
Chris Robb
Mary-Anne Clark-Marlow
Jason Lefebvre

Advisory Member

Melissa Tremblay
Zainul Mohamed

Executive *Director* Report



Every year I marvel at how far this organization has come. What started as a small but determined agency in Mill Woods has become an impressive network of programs, services, and support across the entire south side of Edmonton. Family Futures Resource Network (FFRN) is a highly recognizable fixture in many communities, and in 2019 we took great strides in expanding that foundation even further.



'My daughter was very shy and uncomfortable around other people and children. We have been coming to family futures programs twice a week since September and she has definitely come out of her shell. She now socializes with other children her age and also with the program co-ordinators. I have also been able to use some of the songs and rhymes at home to help with my daughters day to day activities.'

- Anonyomous

Program & Services

The Agency's programs and services in 2019 were focused on parent education, family support, home visitation, early education development, child and youth education, information and referral, and developmental screening.

Parent Education Programs help build parents' skills and confidence in providing a nurturing environment for their children. Family Support Programs are designed to help families and adults identify and develop their strengths and provide opportunities to enhance their skills to assist them in overcoming everyday challenges. Home Visitation Programs provided in-home support for parents to gain knowledge and skills about healthy childhood development and to assist parents in accessing community resources to help meet their parenting challenges. Early Education Programs offered parents/caregivers opportunities and experience to support their child's development. Child & Youth Programs helped school age children to improve their success in everyday life. Information & Referral Services provided face to-face and over-the-phone support to ensure families find the right community referral; follow up is provided to the individual when needed. Developmental Screening opportunities helped parents learn and

monitor their child's progress in reaching developmental milestones in the first five years of their child's life.

Family Futures Resource Network has become a vital part of the communities we serve, and we serve a wide range of demographics. The reach of our programs and services continues to expand, and the number of people we serve grows every year.





Space

In addition to the six Agency locations, the Agency continued to utilize space in the community for some groups and organizational events. This included the South Edmonton Alliance Church, Ellerslie Road Baptist Church, Edmonton Public Library, Mill Woods Town Centre Mall, Southwood Community Centre, Millhurst Community League, Leefield Community League, Centre for Family Literacy, Richfield Park, Aspen Park, Lendrum Community League, Pleasantview Community League, and Grandview Heights.

In September, the lease for the old administration location (5704 - 19Ave) was not renewed. The program location renewal for (5710 - 19Ave) when up in December will not be renewed.



Strategic Directions

The Agency profile increased significantly in 2019 which had an added benefit of attracting many new participants to the programs and services we offered. This past year the Agency served over 5000 unique participants. Participants were invited to provide feedback at the completion of each program (or annually in the case of home visitation). The Agency continued to notice an increase in the number of participants attending more than one program.

The Agency offered a total of 254 programs: 119 early childhood programs (37 different types of programs); 62 family support and parent education programs (40 different types of programs); 32 summer camps (13 different types of camps); and 41 child and youth programs (14 different types of programs).

In addition to this, numerous supported referrals were provided; and exponentially more developmental screenings than in previous years as the Agency opted to offer these at most programs rather than just at a few screening events. Outreach services provided one-on-one parenting support to approximately 100 people.



Agency Outcomes:

90%

of participants surveyed reported a positive change for increasing their network of social support.

84%

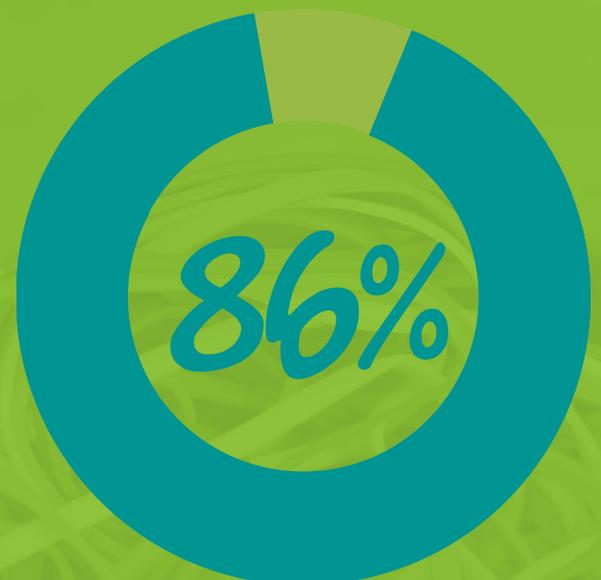
of participants surveyed reported a positive change in their knowledge of child development.

95%

of participants surveyed reported a positive change for increasing their knowledge and skills to provide a nurturing environment for their children.



of participants surveyed reported a positive change in their knowledge of positive parenting skills.



of participants surveyed reported a positive change in their knowledge of community resources.



"Excellent place, lots of nurturing and helpful and FUN programs and events. The staff are a joy to work with, the programs for kids and parents alike are very useful and overall the atmosphere and kindness these people have are outstanding. Highly recommended for getting you the right help from the right people...this is where to find them."

- David Huculiak, Father

Funding

Stable funding from Edmonton & Area Child & Family Services, the City of Edmonton Family and Community Support Services were provided for the entire 2019 year. In November, a letter was received from the Alberta Government which took the Agency by surprise. Funding for all the provincial programs: home visitation, child and youth, early intervention, parent link south west, and parent link south east would not be renewed in the current format. This ended the 2019 year in an uncertain funding predicament.

The end of 2019 was unprecedented for Family Futures Resource Network. The Agency had recorded record breaking numbers of people attending drop-in programs, registration programs had increased and families were counting on the services provided by the Agency. Despite these successes, the Agency started a competition process to secure provincial funding through an Expression of Interest Hub and Spoke Model which started in November and would end in March 2020.

Respectfully,



Shari-Lynne Gidyk, Executive Director



Annual Treasurer

The annual financial statements have once again been audited by RSM Alberta LLP. Specifically, the statement of financial position as at December 31, 2019, the statements of operations, changes in net assets and cash flows for the year then ended and notes to the financial statements including a summary of significant accounting policies. I am pleased to report once again Family Futures Resource Network has again been issued a positive opinion.

Revenues for 2019 in comparison to 2018 were slightly lower, (\$2.354M vs. \$2.588M), mainly due to no funding from Community Facility Enhancement and a reduction in grants in Family and Community Support Services – Family Support Service program. Overall revenues remained strong and consistent and management did a good job finding alternative funding sources, however, non-grant revenues remain to be less than 7% of total revenues.

Operating expenses remained consistent with prior year, (\$2.404 vs. \$2.414M), as a result of mostly no major changes to programs. Majority of FFRN's expenses are allocated to payroll costs and small fluctuations occurred on a monthly basis due vacant positions. As with any non-for-profit organization private and government employers are better rewarding employers (from total compensation and benefits) which result in higher turnover rates at non-for-profit organizations.

Admin and other expenses such as rent, repairs and maintenance, utilities, etc remained consistent with prior years and management is doing a great job managing multiple locations.

Cash position remained extremely strong compared to non-for-profit and similar sized for-profit organizations. At year end FFRN is liquid and has enough cash to cover at least 6 months of normal operations.

Liabilities, specifically accounts payable and accrued liabilities, remained very low in comparison to cash and current assets and FFRN has more than 10 times the cash to cover any outstanding liabilities. The organization does not hold and type of debt, aside from credit cards, and has no long term liabilities.

Overall, I am very pleased with managements performance and look forward to a new challenging year in 2020

FAMILY FUTURES RESOURCE NETWORK

Statement of Financial Position

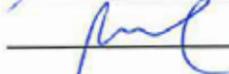
December 31, 2019

	2019	2018
ASSETS		
CURRENT		
Cash	\$ 757,342	\$ 753,119
Restricted cash (Note 3)	107,738	96,263
Accounts receivable	15,674	19,918
Prepaid expenses	45,755	62,273
	926,509	931,573
TANGIBLE CAPITAL ASSETS (Note 4)	267,862	332,022
	\$ 1,194,371	\$ 1,263,595
LIABILITIES AND NET ASSETS		
CURRENT		
Accounts payable and accrued liabilities	\$ 109,257	\$ 129,023
Monies held in trust (Note 5)	11,536	11,905
Deferred contributions (Note 6)	218,064	204,026
	338,857	344,954
DEFERRED CONTRIBUTIONS RELATED TO TANGIBLE CAPITAL ASSETS (Note 7)	18,956	32,635
	357,813	377,589
NET ASSETS		
Invested in tangible capital assets	248,906	299,387
Internally restricted (Note 8)	405,000	405,000
Unrestricted	182,652	181,619
	836,558	886,006
	\$ 1,194,371	\$ 1,263,595

LEASE COMMITMENTS (Note 9)

SUBSEQUENT EVENT (Note 10)

APPROVED BY AN AUTHORIZED SIGNING AUTHORITY

See notes to financial statements

FAMILY FUTURES RESOURCE NETWORK

Statement of Operations

Year Ended December 31, 2019

	2019	2018
REVENUES		
Grants:		
Family and Community Support Services - Family Support and Outreach	\$ 652,603	\$ 776,887
Alberta Children's Services - Home Visitation, Early Intervention, and Child and Youth	581,647	541,310
Alberta Children's Services - South East Parent Link	455,069	493,194
Alberta Children's Services - South West Parent Link	349,388	351,664
Early Childhood Development Branch - Home Visitation	73,454	52,877
Canada Summer Jobs	61,387	35,496
Edmonton Community Foundation	18,944	6,800
Stollery Charitable Foundation	2,045	12,132
Community Facility Enhancement	-	125,000
Early Childhood Development Instrument	-	15,933
	2,194,537	2,411,293
Other:		
Fee for service and other	96,682	75,443
Casino	61,971	94,039
Donations and general fundraising	1,760	8,060
Interest	14	12
	160,427	177,554
	2,354,964	2,588,847
EXPENSES		
Salaries and wages	1,545,716	1,550,255
Rent	305,909	297,730
Employee benefits	206,018	197,304
Amortization	64,160	71,412
Repairs and maintenance	58,652	44,728
Office	32,139	27,511
Program costs	32,110	41,990
Advertising	26,047	27,396
Travel	21,544	23,478
Utilities	20,330	27,065
IT support	19,094	14,622
Telephone	16,252	19,704
Board and volunteers	14,467	17,136
Database	13,564	18,064
Professional fees	11,586	17,381
Memberships, licenses and insurance	11,075	11,583
Training and recruitment	5,749	5,991
	2,404,412	2,413,350
(DEFICIENCY) EXCESS OF REVENUES OVER EXPENSES	\$ (49,448)	\$ 175,497

See notes to financial statements



**Family Futures Resource
Network**

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